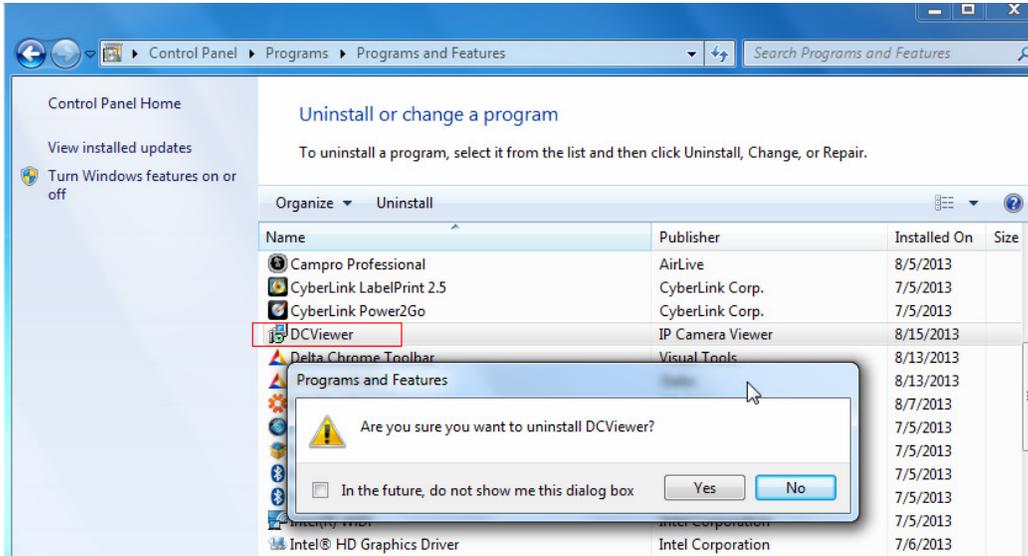


## How to delete the existing DC Viewer?

For users who have installed the DC Viewer in the PC previously, please first remove the existing DC Viewer from the PC before accessing to the SD-2020.

### Deleting the DC Viewer

Activate <Control Panel>, and then double click on <Add or Remove Programs>. In the <Currently installed programs> list, select <DCViewer> and click on the button <Remove> to uninstall the existing DC Viewer.



### Deleting Temporary Internet Files

To improve browser performance, it is suggested to clean up the all the files in the temporary Internet Files. The procedure is as follows:

Step 1: Click on the <Tools> tab and select the option <Internet Options>.

Step 2: Click on <Delete> button under <Browsing history> section.

Then click on the <Delete Files> button under the <Temporary Internet files> section.

Step 3: A confirmation window will pop up. Click on <Yes> to start deleting the files.